WARRANTY & SERVICE
MANUAL

PROTON
INSPIRING CONNECTIONS

ALL-NEW
SAGA
INTELLIGENCE
THAT THRILLS

Foreword

SBL000PSERV26002

1. **INTRODUCTION**

   Your Proton vehicle is manufactured to the highest standards using the very latest in manufacturing techniques along with the most advanced methods of quality control.

2. **GENERAL INFORMATION**

   The identification and registration details of your new Proton vehicle, which will be required when you are arranging servicing repairs or obtaining parts or accessories, are recorded in this booklet.

   The service record pages are for your authorised service dealer to endorse that the routine service inspections have been carried out in accordance with PROTON recommendations, thus providing a valuable record of regular care should you need to make a claim under the terms of warranty.

   It will also enhance the value of the car in the eyes of a prospective purchaser at a later date.

3. **IMPORTANT**

   You may need to present this Service Booklet (if printed version is provided) to your service dealer when requesting for routine service or repairs.

4. **DISCLAIMER**

   The terms and conditions contained in this booklet are prepared in the English language. In the event of any inconsistency, discrepancy, or dispute arising from any translated version, the English version shall prevail.

   PROTON reserves the right, at any time and without prior notice, to amend vehicle design specifications or introduce improvements, without any obligation to apply such changes to vehicles previously manufactured or sold.

   PROTON further reserves the right to revise or update the contents of this booklet at its sole discretion without prior notice.

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Perusahaan Otomobil Nasional Sdn. Bhd.
(Company No.: 100995-U)

Customer Relations

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By contacting your authorised Dealership Service Department, arrangements will be made for the servicing or maintenance of your vehicle.

Should a problem arise, you are advised to follow this process, as most concerns can be efficiently resolved at dealership level using authorised equipment and trained personnel.

1. Discuss the issue or concern with the Dealership Service Department, ensuring that full details of the concern are clearly communicated to facilitate proper assessment and assistance.

2. If you are unable to contact an authorised PROTON Dealer, please contact PROTON Customer Care hotline :

   1-800-88-8398 (PROTON Call Center)
   - Available 8:00 AM – 8:00 PM for general inquiries
   - 24-hours assistance for towing services (PROTON Roadside Assistance)
   - Monday – Sunday (7 Days a Week)

3. For customer from other countries than Malaysia, contact your nearest PROTON Authorised Distributor or refer to its official website to locate the nearest dealer and available services.

Prior to contacting a PROTON representative, it is recommended that you have the relevant vehicle information available, including the vehicle model, registration number, and VIN (refer to Owner's Manual for details of VIN location).

We request that you follow these steps as your questions or concerns will most likely be resolved at your dealership utilising the Dealership equipment and trained personnel.

Kindly contact or visit our website as mentioned to locate the nearest dealer and other available services.

www.proton.com

PROTON EDAR SDN. BHD.
Centre of Excellence Complex
Km33.8 Westbound Shah Alam Expressway
47600 Subang Jaya , Selangor Darul Ehsan , Malaysia.

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New Vehicle Warranty Information

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PROTON
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OWNER'S DETAILS

NAME

IDENTIFICATION CARD NO.

LICENSE NO.

ADDRESS

TOWN

STATE

POSTCODE

EMAIL

VEHICLE DETAILS

REGISTRATION NO.

REGISTRATION DATE / / (d d / m m / y y y y)

MODEL

CHASSIS NO.

MOTOR NO.

COLOUR CODE

FIXED LINE NO. +60

MOBILE PHONE NO. +601

I HAVE CLEARLY UNDERSTOOD AND ACCEPTED THE WARRANTY TERMS AND CONDITIONS OF PURCHASE OF THIS VEHICLE AND I HEREBY CONFIRM THAT THE VEHICLE DELIVERED TO ME IS IN EXCELLENT CONDITION.

DATE

OWNER'S SIGNATURE

DEALER DETAILS

CODE

SIGNATURE, NAME & ADDRESS

DISTRIBUTOR DETAILS

NAME & ADDRESS

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PRE-DELIVERY SERVICE

SBL000FORMS26002

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This vehicle has been inspected prior to delivery by the Distributor/Sales dealer according to PROTON recommended inspection standards:

Authorised Dealer's Stamp

THIS INSPECTION WAS CARRIED OUT ON:

DATE: **SIGNATURE:**

DEALER NUMBER MUST BE STAMPED UPON COMPLETION OF PRE-DELIVERY INSPECTION.

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Vehicle Delivery Acceptance Form

SBL000FORMS24003

I the undersigned _____ (name of owner)

have taken the delivery of the vehicle Proton _____ (model) _____ (vehicle registration no)

at _____ (dealer's name)

on _____ (date).

I have checked the vehicle thoroughly and I am fully satisfied. I shall be solely and completely responsible for this vehicle after taking the delivery.

(Owner Signature)
Name:

Date and Time:

(Seller Signature)
Name:

Date and Time:

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WARRANTY TERMS AND CONDITIONS

SBL001LIMIT26008

This is to certify that **PERUSAHAAN OTOMOBIL NASIONAL SDN BHD** (hereinafter referred to as **" PROTON "**), the manufacturer of Proton vehicles, provides warranty for your new Proton vehicle. However in the event of any replacement of parts, repair and service that may be required due to any defect to the vehicle, such warranty shall be subject to the following terms and conditions:

1 WHAT ARE COVERED UNDER THE WARRANTY?

IMPORTANT!

The following manufacturer's warranty is subject to compliance of the periodical service maintenance as specified in this Service Booklet. In addition, the service maintenance records and body inspection record must have been duly stamped and signed by any PROTON authorised distributor or its appointed dealer. If you sell or transfer the ownership of your vehicle, the remaining period of warranty is transferable to the subsequent owners by completing the form at the back of this service booklet and sending it to the address as printed on the form. It is advisable that you read carefully and understand the following pages:

The owner must carry out the periodical service maintenance as stated below (whichever occurs first):

- **Every 10,000 km ("interval"), within 1,000 km before or after such interval; or,**
- **Every 6 months ("interval"), within 30 days before or after such interval**

1.1 Basic Warranty Coverage (For Non-commercial Vehicle)

PROTON warrants that it will either repair or replace, as it deems appropriate, free of charge, any part of your Proton vehicle covered by this warranty that is deemed defective in material or workmanship under normal use, for a period within **60 months** from the date of the vehicle's first registration or **150,000 km**, whichever occurs first, subject to the terms and conditions stipulated in this booklet. Please note that this Basic Warranty Coverage does not apply to the items listed under headings **"Specific Warranty Coverage"** (Item 1.3) and **"What Is Not Covered By The Warranty"** (Item 2) in this section.

This Basic Warranty Coverage does apply to the Engine assembly and the Transmission assembly, subject to the terms and conditions stipulated in this booklet.

1.2 Basic Warranty Coverage (For Commercial Purpose Vehicle)

PROTON warrants that it will either repair or replace, as it deems appropriate, free of charge, any part of your Proton vehicle covered by this warranty that is deemed defective in material or workmanship under normal use, for a period within **12 months** from the date of the vehicle's first registration or **100,000 km**, whichever occurs first, subject to the terms and conditions stipulated in this booklet. Please note that this Basic Warranty Coverage does not apply to the items listed under headings **"Specific Warranty Coverage"** (Item 1.3) and **"What Is Not Covered By The Warranty"** (Item 2) in this section.

This Basic Warranty Coverage does apply to the Engine assembly and the Transmission assembly, subject to the terms and conditions stipulated in this booklet.

1.3 Specific Warranty Coverage

The following items are covered under specific terms and conditions of warranty, where the Basic Warranty Coverage mentioned above would not apply. The variation in the warranty coverage for specific items of components or class of components take into account the ordinary wear and tear caused by the usage, operations and functionality:

1.3.1 Due to specific nature such as normal wear and tear in operations, the following components are specifically NOT COVERED above **36 months or 100,000 km**, whichever occurs first, from the date of first registration:

1.3.1.1 Related engine components

High Tension leads / cables, alternator, starter, all cables including wiring harness, ignition coil, 3-way catalytic converter, drive belt, hoses and tubes, clamps, clips, engine mountings, oil pan, piston rings, oil seals, core plugs, breathers, sensors, rubber parts, and bearings.

1.3.1.2 Related automatic or CVT transmission components*

All cables including wiring harness, pipes, hoses, mountings, rubber bushes, sensors, bearings and CVT belt*.

1.3.1.3 Drive Train

All clips, rubber boots and mountings.

1.3.1.4 Cooling system

All hoses, clamps, clips and radiator cap.

1.3.1.5 Fuel system

All hoses, cables, clips, fuel lines, gaskets, and relays.

* if fitted

1.3 Specific Warranty Coverage

1.3.1.6 Front and rear suspension
All pipes and hoses, shock absorbers, struts, upper & lower control arms and bushes.

1.3.1.7 Steering system
All pipes and hoses, clips, rubber boots, rack & pinion, steering rack bush and control link.

1.3.1.8 Brake system
All pipes, hoses, disc rotors, front hubs, parking brake system (including linkages) and all cables.

1.3.1.9 Electrical system
All cables, relays, horn, headlamp adjustment mechanism, remote control, alarm system and reverse distance system.

1.3.1.10 Air conditioner system
Bearing, seals, pulleys, hoses, cables and switches

1.3.1.11 Body interior
Supplementary Restraint System (SRS), all cables, soft trim items and bright metal & trims.

1.3.1.12 Body exterior
All cables, soft trim items and bright metal & trims and discoloration - paint work.

1.3.1.13 Audio visual and navigation systems
Audio system, DVD, GPS and camera.

1.3.1.14 Accessories
Standard accessories that are pre-installed to the vehicle by manufacturer.

1.3.2 The following components are covered by warranty within the period of **12 months from the date of vehicle's first registration or 20,000 km**, whichever occurs first:

1.3.2.1 Exhaust System

1.3.2.2 Battery

1.3.3 The following components are covered by warranty separately by the concerned manufacturers and not by PROTON:

1.3.3.1 Tyres

* if fitted

1.4 Anti-Perforation Warranty
PROTON will repair or replace any defective body sheet metal parts which could result in perforation (a hole through the body panel) due to corrosion from inside towards the outside of the vehicle's body panel, free of charge for a period within **84 months from the date of first registration** of your Proton vehicle, subject to terms and conditions. Refer to section "**ANTI PERFORATION WARRANTY**" on item 3 for details. 1.4.1 Due to specific nature of certain consumable parts, the following components are specifically NOT COVERED above **3 months or 5,000 km**, whichever occurs first, from the date of first registration: 1.4.1.1 Tires, brake pad, clutch friction plate, air filter, A/C filter, oil filter, gasoline filter, spark plug, remote battery, lamp bulb, wiper blade, fuse and relay (exclude integrated control unit) 1.4.1.2 Four-wheel alignment and tyre dynamic balancing arising from quality problem.

2 WHAT WILL NOT BE COVERED UNDER THE WARRANTY?

2.1 The following conditions/situations/items are NOT COVERED under any warranty by PROTON;

2.1.1 If the owner of this vehicle fails to carry out or skip the periodical service maintenance as specified in this service booklet under section "PERIODICAL SERVICE MAINTENANCE".

2.1.2 Any service carried out by non-authorised PROTON dealership or service centre.

2.1.3 Repairs and adjustments caused by improper maintenance or lack of required service maintenance against those specified in this service booklet, Proton owner's manual and Proton workshop manuals.

2.1.4 Repairs and adjustments caused by misuse (i.e. racing, overloading vehicle operation and handling against proper use as prescribed in the Owner's Manual), accident, negligence, modification, alteration, tampering, disconnection of wiring or components, and improper adjustments or repairs.

2.1.5 Repairs and adjustments caused by use of any non-genuine parts, lubricants or additives that are not approved by PROTON.

2.1.6 The replacement of parts from wear and tear parts under normal periodic service maintenance such as spark plugs, drive belts, wiper blades, brake pads, clutches, light bulbs, fuses, filters, refrigerant gas, receiver drier, lubricants and fluids are not covered when they are replaced as a maintenance service ordinarily required with vehicle use, except in cases where these parts are replaced as a result of a clearly discernible defect in material or workmanship.

2.1.7 The labour, parts and/or lubricant costs of service maintenance such as diagnostic check, engine tune up, cooling system and fuel system cleaning, carbon and sludge removal, inspection and adjustment of brake, clutch, front end auxiliary drive belt and linkage of various parts, wheel alignment, wheel balancing, tyre rotation, light bulb and highlight adjustment and other similar service maintenance ordinarily associated with vehicle use.

2.1.8 Any cosmetic or surface corrosion caused by stone chips or scratches in the paint, wear & tear or normal deterioration such as discoloration, fading, deformation or blurring.

2.1.9 Damage or surface corrosion from the environment such as acid rain, chemicals reaction from substances spread by airborne for instance sea water influences along the coast, tree sap, salt, hail, torrential rain, windstorms, lightning, floods, bird droppings, industrial emission, industrial dust deposits, pollen and other acts of God.

2.1.10 Unauthorised alteration, disruption or change to the vehicle's odometer that may cause the vehicle's mileage reading to be inaccurate or may not be ascertained.

2.1.11 Any damage to glass such as breakage, scratches, edge finish chipping or optical distortion due to anything other than defect in material or workmanship or is conclusively proven to be due to manufacturing defect.

2.1.12 Incidental and consequential damages including but not limited to telephone calls, taxi or car rental charges, vehicle towing, fuel, hotel bills, loss of time, and inconvenience or commercial loss.

2.1.13 Defects resulting from the distributor's improper storage arrangement, absence of proper maintenance and general services, and defects discovered after the owner had inspected and acknowledged receipt of the new vehicle during process of delivery.

2.1.14 Defects in equipment, devices and accessories other than those specified and fixed to the vehicle by PROTON, and any new defects resulted from the use of such unspecified equipment, devices and accessories.

2.1.15 Any changes occurring to the owner's vehicle over a period of time under normal use such as slight irregularities not recognized as affecting quality or function of the vehicle or part, functional phenomena, and defects appearing only under particular or irregular operations.

Note: Typical examples of the "slight irregularities not recognized as affecting quality or function of the vehicle or part functional phenomena" are as follows:

• A leak of oil or other fluids around oil seals, packing and joints that is small enough to cause a decrease in the total volume of the fluid.

• Slight noise or negligible vibration that does not cause an effect to the vehicle operations or function of components.

2.1.16 Any damage, malfunction, deterioration, loss, liability, or consequential damage arising directly or indirectly from flammable, pressurized, explosive, volatile, or heat-sensitive items left, stored, or transported within the vehicle. This includes, but is not limited to, damage caused by leakage, venting, rupture, explosion, ignition, fire, melting, or other incidents resulting from exposure to heat, direct sunlight, or elevated temperatures.

3 ANTI-PERFORATION WARRANTY

3.1 Terms and conditions

3.1.1 This anti-perforation warranty as stipulated in paragraph 1.4 above, is subject to the following conditions:

3.1.1.1 The total claim during the warranty period shall NOT exceed an aggregate amount of **RM 5,000.00**. If the said warranty claim total exceeds the aggregate amount of **RM 5,000.00**, PROTON reserves the right to approve or reject such additional claims.
3.1.1.2 The vehicle is sent to a PROTON authorised distributor or its appointed dealer for a body inspection once every 12 months at the owner's own expenses and the body inspection record must be stamped and signed by PROTON authorised distributor or its appointed dealer. This submission for inspection is mandatory and should it not be adhered to, the warranty shall be rendered null and void.

3.2 WHAT IS NOT COVERED UNDER THE ANTI-PERFORATION WARRANTY

This anti-perforation warranty does not apply to areas that are not treated with anti corrosion shield such as external painted surface, paint scratches, chrome or metal plated trim, engine exhaust system-manifold mufflers, catalytic converters or mechanical parts, cavities filled with impenetrable foam or other insulating materials.

4 INSECT AND ANIMAL-INDUCED DAMAGE EXCLUSION

4.1 Damage caused by rats, insects (including but not limited to ants), or other animals, such as damage to electrical wiring, hoses, insulation materials, or any vehicle components resulting from gnawing, chewing, nesting, or other animal activities or by-products (including but not limited to excretions, e.g. rat urine), is NOT COVERED under the standard vehicle warranty. Such damage is considered external or environmental in nature and does not constitute a manufacturing defect. Accordingly, it falls **outside the scope of the warranty coverage** provided herein.

5 WHAT WILL NULLIFY THE WARRANTY?

5.1 The warranty provided herein shall be rendered NULL AND VOID in any of the following circumstances, whether occurring individually or collectively:

5.1.1 Failure to maintain the vehicle in accordance with the written instructions for proper maintenance as specified in this service booklet under the section titled "PERIODICAL SERVICE MAINTENANCE".

5.1.2 Use of the vehicle for purposes other than ordinary private transportation, including but not limited to participation in racing or rally events, or failure to disclose commercial use of the vehicle such as e-Hailing, taxi services, or vehicle rental.

5.1.3 Any unauthorised modification to the vehicle that may alter, impair, or interfere with its intended function and/or performance, including but not limited to the use of modification kits or components marketed by PROTON.

5.1.4 Repairs, adjustments, or the installation of parts or accessories carried out by any party other than an authorised PROTON service outlet.

5.1.5 Adjustment, tampering, or replacement of the vehicle's odometer by any party other than an authorised PROTON service outlet.

5.1.6 Inability, for any reason, to confirm that the vehicle is the original unit sold, purchased, or manufactured by PROTON.

5.1.7 Installation or fitting of any accessories, including air conditioning units that is not approved by PROTON.

5.1.8 Removal or, in the opinion of PROTON, tampering with any label or serial number affixed to any part of the vehicle, where applicable.

OWNER'S RESPONSIBILITY: VEHICLE CARE

SBL001CPLAN26003

OWNER'S RESPONSIBILITY–YOUR VEHICLE CARE PLAN

1 – PRE-DELIVERY INSPECTION

PROTON has inspected your vehicle to the recommended manufacturer's standard. The pre-delivery inspection shows that your new vehicle is in good condition at the point you receive your new vehicle.

2 – ELIGIBILITY OF WARRANTY

Make sure you follow the periodical service maintenance as specified in this service booklet. Only service at an authorised service outlet. Keep all receipts of the maintenance of your vehicle. Make sure that the authorised service outlet fills the service record.

3 – DISCLOSURE OF COMMERCIAL USE

At the time of vehicle registration or during subsequent periodic services, you are required to declare if the vehicle is, or will be, used for commercial purposes. This includes, but is not limited to, e-Hailing, taxi services, or vehicle rental.

Failure to disclose such usage may result in the limitation, suspension, or rejection of warranty coverage, at the discretion of the manufacturer and/or distributor.

For commercial-use vehicles, the severe usage service maintenance schedule in this service booklet must be strictly followed. Only service at an authorised PROTON service outlet.

4 – USE OF GENUINE PARTS

Always use Proton genuine parts and accessories. The replacement parts must align with the same high standards as the original equipment. The vehicle must be in compliance with the government regulations of the vehicle safety and environmental controls. The use of parts which are not in compliance with the correct specification can cause damage or injury and the vehicle warranty will void.

5 – PERFORMANCE OF PERIODICAL SERVICE MAINTENANCE

Make sure this vehicle operates correctly and in good condition. Make sure you follow the periodical service maintenance as specified in this service booklet. Refer to the periodical service maintenance schedule in this service booklet under section "PERIODICAL SERVICE MAINTENANCE". Only service at an authorised PROTON service outlet.

6 – SEVERE USAGE SERVICE MAINTENANCE

If your vehicle is used frequently under severe operating conditions, more frequent maintenance is necessary for some parts of the vehicle. An authorised PROTON service outlet can recommend on these requirements. Refer to the severe usage maintenance schedule in this service booklet under section "SEVERE USAGE SERVICE MAINTENANCE".

7 – PERIODICAL BRAKE SERVICE MAINTENANCE

All vehicles (including commercial vehicles used for taxi, hire, driving school and e-Hailing) are recommended to undergo periodical inspection or service of its brakes at authorised PROTON service outlet. All vehicles are expected to operate based on the following criteria:

- Use of Proton genuine brake pads/drums only at all times.
- Any replacement or repair should be carried out by an authorised PROTON service outlet only.

- If abnormal brake operation is found, kindly go to the nearest authorised PROTON service outlet for repair.

Failure to adhere to the above may void the warranty to the vehicle.

NOTE

(1) To ensure optimum performance result for new rear brake drum and/or new brake pads, kindly ensure the brake drum/pad usage has exceeded 1,000 km of mileage after it has been replaced before you undergo any periodical vehicle safety inspection by third party authorised inspection centre.

(2) For commercial vehicle, if abnormal brake operation is found, kindly go to the nearest authorised PROTON service outlets for inspection/repair.

Disclaimer of Liability

There is no warranty regarding the accuracy of any given data or statements. **PROTON** does not assume any responsibility and disclaims any liability for damage, claim, demand, loss, cost or expense arising from improper handling or beyond reasonable care of the vehicle or wear and tear of the brake.

PROTON shall under no circumstances whatsoever, be liable for any special, incidental or consequential damages which may arise from such improper handling or beyond reasonable care of the vehicle or wear and tear of the brake. Such position is assumed, due to the conditions and methods of driving and/or handling of the vehicle is beyond PROTON's control. The results produced by vehicle safety inspection by third party authorised inspection centre may vary according to the methods of driving and/or handling of the vehicle or may be caused by the conditions of other components in the vehicle.

8 – CAR CARE AGAINST CORROSION

Inspect the body sheet metal panels of your Proton vehicle on a regular basis (at least monthly) to detect any chips or scratches in the paint or protective coating and to repair them immediately. Special care should be taken to protect your Proton vehicle from corrosion under the following conditions:

1. If you drive on roads with snow or near the ocean, flush the underbody as needed, or at least weekly with clean water.

2. It is important to keep the drain holes in the lower edges of the body clear.

3. If your Proton vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Proton vehicle repaired as soon as possible.

4. If you carry special cargoes, such as chemicals, fertilizers, deicing salt, or other corrosive substances, be sure that such materials are well packaged and sealed. Any corrosion that is caused by leakage of such materials will cause the vehicle warranty void on the part which the leakage has occurred.

5. If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel where possible.

Assistance can be requested from any authorised PROTON service outlet if/or when required.

Periodical Inspection / Routine Service

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Service Maintenance Record 18
Severe Usage Service Maintenance Record 25
Periodic Body Inspection Record 32

Periodical Service Maintenance

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This maintenance schedule outlines the minimum required maintenance that you should perform to ensure the operation of your vehicle is trouble-free.

NOTE:

(1) **The first service maintenance must be done within 10,000 km or 6 months (whichever occurs first) from the date of the vehicle's first registration.**

(2) **For any periodic service which is required to be done beyond the stated Service Maintenance Schedule, any such additional service will need to be carried out periodically at an interval of 10,000 km or within 6 months (whichever occurs first).**

(3) It is important to follow all the maintenance required for your vehicle in order to keep peak operation condition.

(4) We recommend the use of Proton genuine parts and fluids to ensure that they fit and perform without problems.

(5) Kindly be advised that every engine oil service must include the replacement of the drain plug gasket to maintain safety standards and help prevent potential oil leakage.

(6) The transmission oil drain plug flat washer (seal gasket) must be replaced at every transmission oil service, as it is a one time use sealing component. Reuse may compromise sealing performance and lead to transmission oil leakage or potential transmission damage.

(7) Replacement of the drain plug* during engine oil or transmission oil service is optional and will be recommended by the Service Advisor only if inspection determines that the respective drain plug is worn, damaged, or otherwise unfit for continued use.

ATTENTION

Please consult our authorised PROTON service outlet (or local PROTON authorised distributor) for further information.

* if fitted

No.	Legend R = Replace I = Inspect : Visually inspect, Clean, Adjust, Add or Replace when required		SERVICE MAINTENANCE SCHEDULE									
	MONTH		6	12	18	24	30	36	42	48	54	60
	MILEAGE X 1,000 km		10	20	30	40	50	60	70	80	90	100
ENGINE COMPARTMENT												
1	ENGINE OIL		R	R	R	R	R	R	R	R	R	R
2	ENGINE OIL FILTER		R	R	R	R	R	R	R	R	R	R
3	SPARK PLUGS		R: Every 40,000 km									
4	AUTOMATIC TRANSMISSION OIL*	4F16	I	I	I	I	I	R	I	I	I	I
5	CVT TRANSMISSION OIL	CVT2	-	-	-	-	-	R	-	-	-	-
6	CVT TRANSMISSION OIL FILTER		-	-	-	-	-	R	-	-	-	-
7	CVT OIL PAN GASKET		I: Every 60,000 km or 36 months (whichever occurs first) R: Every 120,000 km or 72 months (whichever occurs first)									
8	ENGINE AIR FILTER		I	I	I	R	I	I	I	R	I	I
9	ACCESSORY BELT		I: Every 100,000 km R: Every 110,000 km									
10	BRAKE FLUID		I	I	I	R	I	I	I	R	I	I
11	ENGINE COOLANT		I: Every 40,000 km or 24 months (whichever occurs first); R: Every 60,000 km or 36 months (whichever occurs first); Recommended to replace at every 40,000 km or 24 months (whichever occurs first), if the coolant is dirty.									
12	COOLANT HOSES AND SYSTEM		-	I	-	I	-	I	-	I	-	I
13	BATTERY PERFORMANCE		I	I	I	I	I	I	I	I	I	I

No.	Legend R = Replace I = Inspect : Visually inspect, Clean, Adjust, Add or Replace when required	SERVICE MAINTENANCE SCHEDULE									
	MONTH	6	12	18	24	30	36	42	48	54	60
	MILEAGE X 1,000 km	10	20	30	40	50	60	70	80	90	100
BODY EXTERIOR AND CHASSIS											
14	BODY APPEARANCE	-	I	-	I	-	I	-	I	-	I
15	FUEL FILTER* (excluding vehicle with integrated fuel filter)	-	-	-	-	-	-	-	R	-	-
16	FUEL PIPES AND CONNECTIONS	I	I	I	I	I	I	I	I	I	I
17	BRAKE PERFORMANCE	I	I	I	I	I	I	I	I	I	I
18	BRAKE PIPES AND CONNECTIONS	I	I	I	I	I	I	I	I	I	I
19	EXHAUST SYSTEM	-	-	-	I	-	-	-	I	-	-
20	CONDITION OF DRIVE SHAFT	-	I	-	I	-	I	-	I	-	I
21	FRONT AND REAR SUSPENSION SYSTEMS	I	I	I	I	I	I	I	I	I	I
22	CONDITION OF TYRES (INCLUDING SPARE TYRE)	I	I	I	I	I	I	I	I	I	I
23	STEERING AND SUSPENSION JOINTS AND MOUNTINGS	I	I	I	I	I	I	I	I	I	I
BODY INTERIOR AND CHASSIS											
24	OPERATION OF ELECTRIC POWER STEERING SYSTEM	-	-	-	-	I	-	-	-	-	I
25	OPERATION OF WIPERS AND WASHERS SYSTEM	I	I	I	I	I	I	I	I	I	I
26	OPERATION OF ALL ELECTRICAL SYSTEM INCLUDING ALL SWITCHES, INDICATORS, RADIO AND SIDE MIRRORS	I	I	I	I	I	I	I	I	I	I
27	OPERATION OF HORN	I	I	I	I	I	I	I	I	I	I
28	BRAKE AND CLUTCH PEDALS FREE PLAY (where applicable)	I	I	I	I	I	I	I	I	I	I
29	FUNCTIONALITY OF SEATS AND SEAT BELTS	I	I	I	I	I	I	I	I	I	I
30	OPERATION OF POWER WINDOWS	I	I	I	I	I	I	I	I	I	I

No.	Legend R = Replace I = Inspect : Visually inspect, Clean, Adjust, Add or Replace when required	SERVICE MAINTENANCE SCHEDULE									
	MONTH	6	12	18	24	30	36	42	48	54	60
	MILEAGE X 1,000 km	10	20	30	40	50	60	70	80	90	100
AIR CONDITIONING SYSTEM											
31	AIR CONDITIONER FUNCTION	-	I	-	I	-	I	-	I	-	I
32	AIR COND BLOWER FILTER	I	I	I	R	I	I	I	R	I	I

NOTE

PROTON also recommend the following service maintenance items to be done, if necessary:

(1) Replace air cond compressor oil at every 30,000 km
(2) Replace receiver drier at every 30,000 km
(3) Rotate tyres at every 20,000 km
(4) Refill windshield cleaner at every interval

Please consult our authorised PROTON service outlet for further information.

* if fitted

Severe Usage Service Maintenance

SBL002SSERV26003

No.	Legend R = Replace I = Inspect : Visually inspect, Clean, Adjust, Add or Replace when required		SEVERE USAGE SERVICE MAINTENANCE SCHEDULE
ENGINE COMPARTMENT			
1	ENGINE OIL		R: Every 5,000 km or 3 months (whichever occurs first)
2	ENGINE OIL FILTER		R: Every 5,000 km or 3 months (whichever occurs first)
3	MANUAL TRANSMISSION OIL*		R: Every 50,000 km or 24 months (whichever occurs first)
4	CVT TRANSMISSION OIL*	CVT2, CVT3	R: Every 40,000 km or 24 months (whichever occurs first)
5	CVT TRANSMISSION OIL FILTER*		R: Every 40,000 km or 24 months (whichever occurs first)
6	AUTOMATIC TRANSMISSION OIL*	4F16, F4S15	I: Every service interval R: Every 40,000 km or 24 months (whichever occurs first)
7	ENGINE AIR FILTER		I: Every service interval R: More frequently / *Lebih kerap*

* if fitted

Should your vehicle be used frequently under severe operating conditions, or being used for commercial purposes such as use for e-Hailing, certain parts of the vehicle will require more frequent maintenance. Refer to the above table. An authorised PROTON service outlet or your local distributors should be able to advise on these requirements. Severe operating conditions include but are not limited to the following cases :

1. Driving on dusty roads or in an area in which the vehicle is likely to be exposed to salty air
2. Driving on rough roads, on submerged roads, or hilly areas
3. Engine idling for long periods of time or short distances traveled during cold weather
4. Frequent, sudden application of brakes
5. Use as a rental car or taxi
6. Operation under excessive load
7. More than 50% of operation time in heavy city traffic in hot temperatures of 32 degree Celsius or higher
8. Overloading
9. Operation in extremely hot weather condition

PROTON reserves the right to revise any service schedule content and time/mileage content at any time, taking into account the above mentioned factors / circumstances.

Service Maintenance Record

SBL002RCORD26008

This record must be stamped after completion of each service

The owner must carry out the periodical service maintenance as stated below (whichever occurs first):

- **Every 10,000 km** ("interval"), within **1,000 km** before or after such interval; or,
- **Every 6 months** ("interval"), within **30 days** before or after such interval.

No.	Recommended Service	Date or Mileage	Stamped and Signature
1.	10,000 km or 6 months (whichever occurs first)		
2.	20,000 km or 12 months (whichever occurs first)		
3.	30,000 km or 18 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
4.	40,000 km or 24 months (whichever occurs first)		
5.	50,000 km or 30 months (whichever occurs first)		
6.	60,000 km or 36 months (whichever occurs first)		
7.	70,000 km or 42 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
8.	80,000 km or 48 months (whichever occurs first)		
9.	90,000 km or 54 months (whichever occurs first)		
10.	100,000 km or 60 months (whichever occurs first)		
11.	110,000 km or 66 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
12.	120,000 km or 72 months (whichever occurs first)		
13.	130,000 km or 78 months (whichever occurs first)		
14.	140,000 km or 84 months (whichever occurs first)		
15.	150,000 km or 90 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
16.	160,000 km or 96 months (whichever occurs first)		
17.	170,000 km or 102 months (whichever occurs first)		
18.	180,000 km or 108 months (whichever occurs first)		
19.	190,000 km or 114 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
20.	200,000 km or 120 months (whichever occurs first)		
21.	210,000 km or 126 months (whichever occurs first)		
22.	220,000 km or 132 months (whichever occurs first)		
23.	230,000 km or 138 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
24.	240,000 km or 144 months (whichever occurs first)		
25.	250,000 km or 150 months (whichever occurs first)		

For additional service intervals which are not stated in this record, refer to Severe Usage Service Maintenance Record as shown in page 25

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Severe Usage Service Maintenance Record

SBL002RCORD26009

This record only states the additional service intervals that are required for those who undergo severe usage maintenance

This record must be stamped after completion of each service

The owner must carry out the periodical service maintenance as stated below

(whichever occurs first):

- **First 5,000 km** or **First 3 months** (whichever occurs first) from registration date; and
- **Every subsequent 10,000 km** ("interval"), within **1,000 km** before or after such interval; or,
- **Every subsequent 6 months** ("interval"), within **30 days** before or after such interval.

No.	Recommended Service	Date or Mileage	Stamped and Signature
1.	5,000 km or 3 months (whichever occurs first)		
2.	15,000 km or 9 months (whichever occurs first)		
3.	25,000 km or 15 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
4.	35,000 km or 21 months (whichever occurs first)		
5.	45,000 km or 27 months (whichever occurs first)		
6.	55,000 km or 33 months (whichever occurs first)		
7.	65,000 km or 39 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
8.	75,000 km or 45 months (whichever occurs first)		
9.	85,000 km or 51 months (whichever occurs first)		
10.	95,000 km or 57 months (whichever occurs first)		
11.	105,000 km or 63 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
12.	115,000 km or 69 months (whichever occurs first)		
13.	125,000 km or 75 months (whichever occurs first)		
14.	135,000 km or 81 months (whichever occurs first)		
15.	145,000 km or 87 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
16.	155,000 km or 93 months (whichever occurs first)		
17.	165,000 km or 99 months (whichever occurs first)		
18.	175,000 km or 105 months (whichever occurs first)		
19.	185,000 km or 111 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
20.	195,000 km or 117 months (whichever occurs first)		
21.	205,000 km or 123 months (whichever occurs first)		
22.	215,000 km or 129 months (whichever occurs first)		
23.	225,000 km or 135 months (whichever occurs first)		

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No.	Recommended Service	Date or Mileage	Stamped and Signature
24.	235,000 km or 141 months (whichever occurs first)		
25.	245,000 km or 147 months (whichever occurs first)		
26.	255,000 km or 153 months (whichever occurs first)		

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Periodic Body Inspection Record

SBL002RCORD26007

DEALER'S CODE MUST BE STAMPED ON COMPLETION OF EACH BODY INSPECTION

INSPECTION	DATE INSPECTED & SIGNATURE	DEALER STAMP	OBSERVATION	CORRECTIVE ACTION	REMARKS
12 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				
24 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				
36 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				

INSPECTION	DATE INSPECTED & SIGNATURE	DEALER STAMP	OBSERVATION	CORRECTIVE ACTION	REMARKS
48 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				
60 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				
72 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				
84 MONTHS (after warranty start date)	*DATE*: *SIGNATURE*:				

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Change of Address / Ownership

CHANGE OF ADDRESS / OWNERSHIP CARD (MALAYSIA ONLY) 37

CHANGE OF ADDRESS / OWNERSHIP CARD (OTHER COUNTRIES) 39

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CHANGE OF ADDRESS / OWNERSHIP CARD (MALAYSIA ONLY)

SBL003FORMS26003

PROTON
INSPIRING CONNECTIONS

If the name and/or address of the vehicle owner is changed, please fill in the new details below and return to

☐ PROTON EDAR SDN.BHD
Center of Excellence Complex, KM 33.8 Westbound Shah Alam Expressway, 47600 Subang Jaya, Selangor, MALAYSIA

Change of address / Ownership (Tick Appropriate Box)

☐ (A) Change of address ☐ (B) Change of ownership

Vehicle Reg. No.

Chassis No.

Name

IC No.

Address

Town / City

State

Post Code

Fixed line No. +60

Mobile phone +601

Email

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CHANGE OF ADDRESS / OWNERSHIP CARD (OTHER COUNTRIES)

SBL003FORMS26005

If the name and/or address of the vehicle owner is changed, please fill in the new details below and return to

Local distributor : _____

Address : _____

_____

Change of address / Ownership (Tick Appropriate Box)

☐ (A) Change of address ☐ (B) Change of ownership

Vehicle Reg. No.

Chassis No.

Name

ID No.

Address

Town / City

State

Post Code

Fixed line No. +

Mobile phone +

Email

SCAN QR CODE FOR MORE INFORMATION

PERUSAHAAN OTOMOBIL NASIONAL SDN. BHD. (100995-U)
HICOM Industrial Estate, Batu 3,
P.O Box 7100, 40918 Shah Alam,
Selangor Darul Ehsan, Malaysia.
Fax: +603 5191 1252

proton.com **PROTON Customer Care 1 800 888 398**

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